



## Quick Start Guide

In this quick start guide, you will be provided with links to video and graphical content that explore the essential functionality and solutions offered by **TSOLife** to ensure you enjoy a seamless and stress-free introduction to the software.

### About this Guide

Are you new to TSOLife? Are you looking for some quick tips about what the software is and how it works? Then this guide is for you!

TSOLife's resident insight and experience platform is designed to empower senior living operators with actionable insights that facilitate real-time data-driven decisions. Within this guide, you will find:

- Overviews of key software features
- Videos that walk you through important components
- Learn *what* TSOLife will do for your community
- Learn *how* TSOLife works

After reviewing these materials, we hope that you will have an enhanced foundational knowledge of TSOLife as you continue the onboarding process with your customer success manager.

### Contents of this Guide (click link to jump to a section):

1. [TSOLife Feature Spotlight \(Video and PDF\)](#)
2. [Getting Started Videos](#)
3. [Popular Walkthroughs](#)

### Additional Resources:

- [Release Notes Index](#)
- [How to Use the TSOLife Help Center](#)

## Feature Spotlight

**What Is It?:** This video, along with its PDF companion, presents a visual overview of prominent TSOLife features and tools that will help elevate the resident experience of your community!

Think of this content as an initial FAQ when you're just starting out on the platform.

**Video Runtime:** 4:30

**PDF Length:** 11 pages

**Contents:**

- Dining Menus
- Managing Users (Adding & Deactivating Residents)
- Calendars
- Community Photo Galleries
- Digital Signage
- Announcements & Digital Bulletins
- Community Resources & Documents
- Reporting & Compliance
- Resident & Staff Apps

**Video:** [TSOLife Feature Spotlight Video](#)

**PDF:** [TSOLife Feature Spotlight PDF](#)



## Getting Started Videos

**What Is It?:** We know that the prospect of learning a new piece of software can be daunting, but don't worry: we've got you covered. This series of introductory videos presents self-guided, high-level overviews of TSOLife and its essential features, and is ideal for viewing prior to starting the onboarding process.

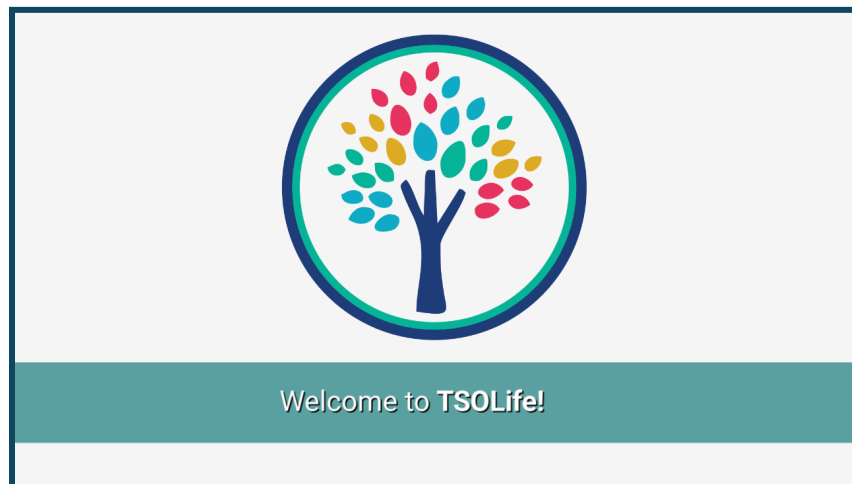
These videos help to answer the question: *what is TSOLife?*

**Runtime:** About 15 minutes to complete

**Contents:**

- Company/System Overview
- 3 Ways TSOLife Will Make Your Day Easier
- Quality of Life
- Essentials of Interviewing
- Staff App Overview
- Engagement Platform Overview

**Location:** [Welcome to TSOLife!](#)



## Popular Walkthroughs

**What Is It?:** A collection of tailored videos for new users of the platform that present walkthroughs of popular features you will be utilizing as you begin your TSOLife journey. Ideal for viewing as you begin the onboarding process.

This video lineup helps to answer the question: *how is TSOLife used?*

**Runtime:** About 20 minutes to complete.

**Contents:**

- TSOLife High-level System Overview (*also included in Getting Started Videos*)
- Managing Resident Profiles
- How to Archive and Unarchive a Resident
- Calendar Overview
- How to Create an Event
- Corporate Portal Overview
- Syncing Digital Signage
- Resident Web Experience

**Location:** [Popular Walkthroughs](#)

